



Privacy Policy

Intelligent RFID Solutions is committed to protecting and maintaining the privacy, accuracy, and security of information of our customers and users whose information we collect when sourcing our products and services.

Federal Privacy Laws became effective from 21 December 2001. The legislation regulates the way organisations can collect, use, keep secure and disclose personal information. Businesses are required to handle personal information in accordance with the Australian Privacy Principles as outlined in the legislation. Intelligent RFID Solutions is bound by and supports the Australian Privacy Principles for the handling of personal information.

We will ensure that the information customers or users submit to us, or which we collect, via various ways including our website, through written correspondence including email or through our office or website is only used for the purposes set out in this policy.

The website ***intelligentrfid.com*** is operated by Intelligent RFID Solution Pty Ltd A11 2A Westall Road Clayton, 3168, Melbourne Australia.

The Information we collect:

In some areas of our website, we ask users to register and provide personal information. We ask for users to give us their contact's name, email address, company or affiliation, job title and other personal information for the purpose of supplying our products and services.

How we use the information

Any information provided will be kept confidential. We will hold, use and disclose personal information for our legitimate business purposes including:

- To provide our services to a customer or user of our website, including enhancing user experience and engagement
- To notify customers or users about changes to our service and products
- To advise customers or users of news, industry updates, events, new products and promotions

On each occasion that we send any marketing information our customers will be given the choice to opt-out.

Who might we disclose personal information to

We will share personal information with trusted third parties, where we have retained them to provide services that have been requested such as onsite engineering or for legitimate business purposes, such as IT or professional support services.

Also, to legal authorities if we are legally obliged to do so.

As the data controller we accept liability for the transfer of data to third parties.

Management and security of personal information

We have security measures in -place to manage and secure personal information via password protected cloud sign-ons and identity access management.

Our information security policy covers our internal corporate network as well as our cloud hosted servers. The policy covers the following topics around internal processes and procedures.

- Security Policy
- Incident Response Policy
- Acceptable Use Policy
- Asset Inventory
- Monitoring and Privacy Policy
- Configuration and Change Management
- Software Analysis and Design Procedures
- Disaster Recovery, Business Continuity, and Contingency Planning
- System Configuration and Procedures
- Network Configuration
- Risk Assessment
- Risk Management Plan
- System Security Plan
- Certification Test Plan and Report

Individual's rights

Under the Commonwealth Privacy Act, an individual has the right to access any personal information which Intelligent RFID Solutions holds about them and to advise Intelligent RFID solutions of any perceived inaccuracy.

Complaints

Any complaints about a breach of the Australian Privacy Principles should be addressed in writing to Managing Director, Intelligent RFID Solutions Pty Ltd, A11 2 A Westall Road Clayton 3168.

We will investigate the complaint and respond in writing within 21 days.